

AN OPEN LETTER TO JET2

Skiathos, September 8, 2023

We write to express our **deep concern and disappointment** regarding your recent decision to suspend all incoming flights to Skiathos until September 12th, 2023. While we understand your intentions to ensure your customers enjoy the best experience, we feel compelled to provide you with some crucial information and a different perspective.

Your statement mentioned that the decision to halt flights was made to avoid exacerbating the availability of beds and putting pressure on your hotel partners during the clean-up period. We appreciate your commitment to customer experience, but we believe it's important to highlight the current state of affairs on Skiathos.

As of today, September 8th, 2023, Skiathos is already back up and running. The sun graces our beautiful island, most beaches will be fully restored by the end of the day, and the vast majority of accommodations, restaurants, bars, and local stores have reopened their doors. The people of Skiathos have displayed unwavering dedication over the past 72 hours, going above and beyond to restore our island to its previous state. In a testament to our community spirit, hotels that are currently operating have reached out to other tour operators and have agreed to take any bookings from affected accommodations without any additional charge, showcasing the true commitment we have towards each other.

Your decision to cancel flights until September 12th not only **disrupts the livelihoods of the people of Skiathos, who depend heavily on tourism, but also shatters the cherished memories that tourists were eagerly anticipating.** Guests have been messaging us, expressing their desire to visit but being unable to do so due to your decision.



Moreover, the neighboring islands of Skopelos and Alonissos are also being highly affected by this decision, despite the fact that they were not damaged by the storm. As one of the largest tour operators on our island, Jet2 Holidays plays a vital role in shaping our community's well-being. We kindly request a reconsideration of this decision, as it deeply impacts the relationships we value.

Throughout the years, Skiathos has stood by tour operators through crises and challenges, accommodating their needs whenever they called upon us. **Yet, in one of the most significant crisis our island has faced, Jet2 has chosen to play it safe rather than demonstrating unwavering support for the people of Skiathos and our neighboring islands.**

While we respect the decisions made in the best interest of your customers, we kindly request your reconsideration of the suspension of flights to Skiathos. Our island is well-prepared and enthusiastic about offering a safe and unforgettable experience to all visitors. **Resuming flights would not only contribute to the livelihoods of Skiathos residents but also reaffirm your commitment to the communities you serve.**

We sincerely hope that Jet2 will take into account the enduring spirit of cooperation and partnership that has defined our relationship over the years. Together, we can ensure that tourists can continue to enjoy the renowned Jet2holidays experience in Skiathos without unnecessary disruption.

Sincerely,

A handwritten signature in black ink, appearing to be "KS", written in a cursive style.

Konstantinos Santikos

Managing Director
Santikos Collection

